GUARANTEE ADVANT

§1 General provisions

1. Advant Sp. z o.o., hereinafter referred to as the Contractor, grants the Purchaser a quality guarantee for devices/systems covered by the order, and also assures that the work performed by the Contractor, constituting the subject of the agreement/order, has been performed in accordance with the agreement/technical specifications, applicable standards and best knowledge.
2. By providing the above guarantee, the Contractor warrants that for the duration of the guarantee period the subject of the order will have the features necessary for its proper operation specified in separate regulations, in accordance with the purpose of the contract.
3. The guarantee shall be valid for a period of 24 months from the date of acceptance of the goods.
4. The warranty period shall be extended by the time in which, due to the existence of defects and their removal, it was impossible or significantly impeded to use the subject of the agreement in accordance with its purpose.
5. The Contractor's liability shall cover defects that are revealed and reported within the warranty period.

§2 Obligations of the Purchaser

1. The responsibility for the equipment/systems covered by the guarantee shall pass to the Purchaser as soon as they are delivered by the Contractor to the indicated place.
2. The Purchaser shall be responsible for:

- Using the equipment/system in accordance with its intended use and the operating instructions.
- Ensuring that the equipment/system is operated professionally, i.e. by personnel qualified to operate this type of equipment/system.
- Adherence by personnel to generally applicable regulations and recommendations for the correct operation of this type of equipment/system.
- Immediately notifying the Contractor's service of any irregularities in the operation or failure of the equipment/system.
- To comply with the instructions of the Contractor's service, including the recommendation to immediately stop using the equipment/system at the instruction of the service under penalty of forfeiture of the warranty.
- To send orders for the Contractor to undertake any maintenance activities in writing or to the email address support@advant.pl.
- To provide the Contractor with remote access to the equipment/system for the duration of commissioning, repair and service inspection, if necessary.

3. The Purchaser shall be obliged to cover the costs associated with the verification of damage in the event that a cause not covered by the warranty is found and a service report is not justified.

§3 Contractor's responsibilities

1. The Contractor shall be responsible for providing warranty and post-warranty maintenance services.
2. The Contractor shall:

- Provide professional and expert service during the warranty period and after the warranty period at the request of the Purchaser.
- To rectify defects covered by the warranty in the shortest possible time and in accordance with the repair technology specified by the manufacturer.
- Promptly notify the Purchaser of circumstances beyond the Contractor's control that prevent the immediate rectification of the reported defect.

3. In the case of necessity to import spare parts from abroad or execution of other service orders initiated or reported earlier, the repair date may be postponed.